

Dear UK Campaign Supporter,

Please click here to read a letter from Andrew Haines, Chief Executive of the Civil Aviation Authority (CAA).

The letter explains the procedure for insulin pumps (and other medical devices) at airport security which is part 4.1 of the European Commission document (EC2015/1998), and in particular, paragraphs 4.1.1.2, 4.1.1.10, and 4.1.2.10.

This confirms that there is a process in place whereby all passengers who opt out of being screened by a security scanner may request an alternative screening method.

The good news is that the CAA has acknowledged the comments from insulin pump users on our petition page that provide evidence that this provision is not always made available at airport security.

I have highlighted the 3 key action points from CAA that our campaign has secured in red:

- "We will write again to all UK airports, reminding them of the position. This letter is likely to include security sensitive information but, I will ensure that if that is so, you are advised of the burden of its message to airports. We have already been in touch with industry representative bodies about these matters, amongst them the Airport Operators' Association.

- Through our website, we advise passengers with a medical condition, or a medical device, always to carry a letter or other document provided by a medical practitioner, that confirms their condition, the essential medication they must carry, and if appropriate, the nature of any medical device. This confirmation should be handed to the Security Officer before any screening is carried out and can assist them in ensuring that the passenger is screened as appropriate to their needs. This screening would need to be, as I am sure you would accept, to the required security standard. We have reviewed the information on our website in the light of your campaign and we will update it in the next few days, to make sure that all of this is entirely clear to passengers.

- You are right of course to underline the need for a good understanding of these issues internationally. We are responsible for regulating aviation security within the UK, and the Department for Transport for engaging with authorities overseas, but we do of course liaise with the Department on such matters as these and following your emails, we have done so in this instance. I know that you have yourself written to the Department about the international dimension, and I am sure they will consider what action might be taken in that respect."

I would advise that insulin pump users print the CAA letter and Part 4.1 in case needed when passing through airport security to ensure that the electromagnetic radiation used by x-ray machines and full-body airport scanners do not interfere with the motors of insulin pumps resulting in a potential impact on insulin delivery.

RACHEL HUMPHREY
www.change.org/p/airport-authorities-standard-policy-for-insulin-pumps-at-airport-security